



Make the world happy, make a career at



The „happiness maker“ - Working student (m/f/d) in eCommerce Customer Care

For numerous well-known brands, PVS Relationship Services serves as an international relationship management service partner with an emphasis on customer relationship management. But above all, we think of ourselves as makers of happiness. For whatever reason, whether it's guidance on matters of style, prompt assistance for users of public transportation, product support for parents, or pointers for those who enjoy barbecuing:

Every day, even in the face of occasional setbacks, we go above and beyond to ensure that our customers are satisfied and that wonderful feeling endures.

You can expect a friendly and intercultural team of around 90 employees with a strong team spirit, flat hierarchies and lots of fun.

The best part is: We give you the most freedom to mix work and school. Bring your work with you to your study abroad semester or make some extra cash in Italy during your break from studies. You can work entirely remotely with us in addition to from home. Are flexible work hours alongside with lectures still insufficient for you? Not a problem. Regardless of how you manage your schedule, your presence is always appreciated because we represent globally recognized brands.

... because you choose your lifestyle and work.

Happiness-maker: Benefits from us, to you ...

- **Flexible work schedules:** Suitable for early birds and late risers – Choose your own method of working
- **Flexible work location:** We value your freedom, so you can work from an office, at home or anywhere in Europe
- **Flexible work-time model:** You determine how much you want to work
- **Fair pay and a range of performance bonuses:** Because we value your commitment
- **Opportunities for personal growth and proactive assistance:** So you can advance at your own pace
- **Appreciation, openness and the opportunity to make a difference:** Since you are a part of us
- **Numerous additional benefits, like daily fresh fruit, discounts on different brands or a VVS subscription allowance:** All because we enjoy doing what's good for you

... so that you can be you.

Tasks that make you happy ...

- Providing assistance to consumers of diverse brands through a range of communication channels
- Competent guidance for consumers of foreign brands, such as regarding current products or assistance with online orders
- Providing excellent Customer Service to the end consumer throughout the entire product usage and purchase process

... grow beyond yourself!

Your happiness-maker skills ...

- You enjoy attending to peoples needs
- You are comfortable working with software and possess computer skills
- Your proficiency in both written and spoken German is excellent
- You have an affinity for brands and enjoy immersing yourself in the world of eCommerce

... show us what else you've got!

Are you feeling happy yet?

We look forward to getting to know you!
Send us your complete application documents, stating your earliest possible starting date, by e-mail to personal@pvs-rs.com or click on the button below.

If you have any questions, please call **0711/7252-411** with Nicole-Gabriele Christensen.



Nicole-Gabriele Christensen
Human resources department