



Make the world happy, make a career at



## Customer Service Agent (m/f/d)

### The „happiness-maker“ in eCommerce full- or part-time

For numerous well-known brands, PVS Relationship Services serves as an international relationship management service partner with an emphasis on customer relationship management. But above all, we think of ourselves as makers of happiness. For whatever reason, whether it's guidance on matters of style, prompt assistance for users of public transportation, product support for parents, or pointers for those who enjoy barbecuing:

Every day, even in the face of occasional setbacks, we go above and beyond to ensure that our customers are satisfied and that wonderful feeling endures.

We understand how crucial it is for our staff to have a healthy work-life balance and modern working models. We give you the flexibility to work whenever and wherever you choose because of this. You can adjust your working hours to suit your needs and work from any location with us. You would be a part of a welcoming, driven and accepting team of about 90 people who are always up for new challenges and solutions.

Join our company culture and steer your career in the direction you choose.

### Happiness-maker: Benefits from us, to you ...

- **Flexible work schedules:** Suitable for early birds and late risers – Choose your own method of working
- **Flexible work location:** We value your freedom, so you can work from an office, at home or anywhere in Europe
- **Flexible work-time model:** You determine how much you want to work
- **Fair pay and a range of performance bonuses:** Because we value your commitment
- **Opportunities for personal growth and proactive assistance:** So you can advance at your own pace
- **Appreciation, openness and the opportunity to make a difference:** Since you are a part of us
- **Numerous additional benefits, like daily fresh fruit, discounts on different brands or a VVS subscription allowance:** All because we enjoy doing what's good for you

... so that you can be you.

### Tasks that make you happy ...

- Providing assistance to consumers of diverse brands through a range of communication channels
- Competent guidance for consumers of foreign brands, such as regarding current products or assistance with online orders
- Providing excellent Customer Service to the end consumer throughout the entire product usage and purchase process

... grow beyond yourself!

### Your happiness-maker skills ...

- You enjoy attending to peoples needs
- Your proficiency in both written and spoken German is excellent
- You are comfortable working with software and possess computer skills
- You have an affinity for brands and enjoy immersing yourself in the world of eCommerce

... show us what else you've got!

### Are you feeling happy yet?

We look forward to getting to know you!  
Send us your complete application documents, stating your earliest possible starting date, by e-mail to [personal@pvs-rs.com](mailto:personal@pvs-rs.com) or click on the button below.

If you have any questions, please call 0711/7252-411 with Nicole-Gabriele Christensen.



Nicole-Gabriele Christensen  
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